Home Control AS ("Home Control" or "We" or "Us") offers an Internet of Things ("IoT") platform allowing you to control your IoT devices, either locally or through the internet, hereafter referred to as the "Service".

The Home Control IoT platform consists of three main components:

a. The gateway communicating with your IoT devices
b. The app controlling the gateway
c. The cloud solution relaying data from your app to your gateway when you are away from your local network, and storing anonymous usage data.

We take you security and privacy serious. Home Controls policy is to make it as difficult as possible to abuse your personal data. We do this amongst others through the following means:

- An authorisation system that does not require personal information in order to function. In order to enable extra functionality (like push notifications), the users may provide some personal information.
- We strive not to store any of your personal data (including, but not limited to, name, phone number, home address and email) or data that could be used to identify our users in our cloud solution. This ensures that it is not possible for Home Control to sell or abuse your personal information or to lose it in case of a break in.
- Any transfer of personal information is encrypted, end to end, through the cloud solution. Such information may only be decrypted by the sender or the recipient, making it impossible for our cloud or anyone else to obtain the information.

Since some functionality is not possible to provide without storing personal information in the cloud. E.g. to provide an SMS push notification on your phone when your gateway is offline, we need to obtain and store your phone number. All such functionality is enabled only with your prior consent.

This privacy policy contains information you are entitled to in connection with the collection of your personal data, where you provide such data. The Service is subject to Norwegian law, and Home Control will process your personal data in accordance with the privacy legislation applicable.

1 When Home Control processes personal data and for what purposes

Home Control uses a pre shared generated encryption called public key cryptography. This means that you may use the Service without registering an account and supplying Home Control with personal information such as name, contact information etc.

However, even though the use of the Service does not require an account, Home Control may in some circumstances, as described above, collect information that may identify you. The purposes of collection of such information are in particular:

i) to fulfil our agreement with you, i.e. to enable you to use the Service;
ii) to improve our services, the content of the App and other relevant platforms, including
collection and processing of personal data to provide you with statistics, administration and marketing of the Service;
iii) to respond to your questions or inquiries;
iv) to send you push notices through the Service, in the app, or through email or SMS notices that you have signed up for;
v) to notify you of new and other services from Home Control;
vi) to notify you of changes to the Service, the Terms and Conditions or to this privacy policy;
vii) investigations, prevention and protection against violations of this privacy policy or the Terms and Conditions, fraud or other potential threats to our, your or third parties rights;
viii) to comply with all applicable rules and regulations; and
ix) for any other purposes for which we will notify you specifically at the time of collection or as otherwise described in this privacy policy or as permitted or required by law, rule, regulation or any other legal process.

2 What kind of information we collect
The types of personal information Home Control may collect is name, physical address, email address, phone number and other contact information. Home Control may also collect your IP address and other information about your unit for administration purposes.

3 Legal basis
Processing your personal data requires your consent or other legal basis. Consent to processing may be given upon request from Home Control and/or by your voluntarily submittal of the information to Home Control.

You can withdraw your consent at any time by contacting us or by changing your settings in the Service.

Certain use of the Service may be dependent on Home Control’s processing of personal information, upon your consent, and that a withdrawal of consent may make it impossible for Home Control to provide the Service, partly or completely.

Home Control only retains your personal data for as long as necessary to fulfil the purpose(s) as mentioned above.

Except as described in this privacy policy, Home Control will not transfer, sell, rent or trade your personally identifiable information to others without your express consent, unless such obligation is imposed by law or binding court order.

4 Third Party Services – Disclosure of personal data
You may choose integrate third parties’ services (“Third Party Services”) in the Service. Suppliers of such Third Party Services should have their own privacy policies. Even if Home Control upon your request may share personal data with such third parties, Home Control is not responsible for Third Party Services. We recommend that you familiarize yourself with Third Party Services’ privacy policies and terms of use.

Except as described in this privacy policy, Home Control will not transfer, sell, rent or trade your personally identifiable information to others without your express consent, unless such obligation is imposed by law or binding court order.

5 Protection of your personal data
Home Control takes the privacy rights of its users seriously and has taken reasonable steps to protect the user’s privacy, including physical, technical and organisational measures, to prevent loss, alterations, theft and unauthorized access to information.

6 Modifications to the privacy policy
This privacy policy may be subject to changes. The current version of Home Control’s privacy
policy will be available at homecontrol.no. We urge you to keep up to date with the current privacy policy. Home Control will notify the user of any changes to the privacy policy that requires your consent.

Continued use of the Service after such changes are effectuated or upon receipt of notice of any material changes will constitute acceptance of those changes and you will be bound by the new policy upon your continued use of the Service. Please refer to the “Last Updated” section below to see when this privacy policy was last updated.

7 Your rights

You have the right to request access to your personal data stored by Home Control in relation to the Service. You may ask Home Control to delete your personal data. However, this may result in partial or complete malfunction of the Service.

Further, you may contact Home Control if: (a) you have any questions or comments relating to this privacy policy, (b) you have questions or wish access to your personal data stored by Home Control, (c) you have questions or wish to correct any errors in the information that Home Control has stored about you, (d) you no longer wish to receive emails from Home Control, such as newsletters etc. or (e) you wish to withdraw your consent to the collection, processing, use or disclosure of your personal data to third parties.

8 Contact us

You can contact the Home Control team at Home Control AS, Per Kroghs vei 4a, N-1065 Oslo, Norway, telephone +47 649 44 442, email: info@homecontrol.no

Last updated: 27 May 2018

Cookie Policy

Our Cookie Policy explains what cookies are, how we use cookies, what are your choices regarding cookies and where you can find further information about cookies. By using this Site, you consent to the use of cookies.

What are cookies?

Cookies are small text files stored on your computer by the web site you visit. Cookies usually remember your personal or website settings, like your preferred language or address. Later, when you visit the same website, your browser returns these text files belonging to that website. This enables the website to display information adjusted to your preferences.

Cookies can store a whole host of information including personal information (like your name or e-mail). However, this information can be stored only if you enable it – websites cannot gain access to information you did not provide, nor can they access other files on your computer. Saved settings for storing and sending cookies are not visible. However, you can change the settings of your Internet browser and choose to allow or disallow cookie requests, or delete stored cookies after closing your browser.

Which cookies do we use and why?

Session cookies are deleted after closing your browser. They are used for storing temporary data, like the content of your shopping cart. We may use them to enable access to our content.

Persistent cookies remain on your computer even after closing your browser. Websites use them to store data, like your username or password, sparing you from having to log in every time you visit a website. Persistent cookies will stay on your computer for days, months, even years. We use persistent cookies to understand habits of our users better and to improve the website according to your needs. This information is anonymous – we cannot see individual user data.
What are your choices regarding cookies

By disabling cookies, you decide to not allow cookies to be stored on your computer. Cookie settings can be controlled and configured in your browser. To find information on adjusting your cookie settings, choose the browser you use.

Chrome
Firefox
Internet Explorer
Opera
Safari

Please note, however, by blocking cookies you will still be able to browse this website, but some of its features might not be available.

To find more about cookies, including how to see what cookies have been set and how to manage and delete them, visit www.allaboutcookies.org or www.youronlinechoices.eu. To opt out of being tracked by Google Analytics across all websites visit this website http://tools.google.com/dlpage/gaoptout.

Changes to our Cookie Policy

Any changes we may make to our Cookie Policy in the future will be posted on this. Please check back frequently to be informed on any updates or changes to our Cookie Policy. This Cookie Policy was last updated on May 27th 2018 and replaces any other Cookie Policy previously applicable from this date.